WORLD ACOUSTIC GROUP S.A.

59-311 Lubin, Chróstnik 104 tel. 76 759 20 50 NIP 692-22-60-445

QUALITY POLICY ISO 9001:2015

ANNEX No 4 KJ

We want to be perceived as a company in which a team of professionals quickly respond to the needs of a changing market, provide high-quality services at an economically reasonable price.

The main purposes of the quality policy are:

- ✓ building and maintaining a leading position in the industry;
- ✓ maximizing activities aimed at satisfying customer needs;
- ✓ creating a well-coordinated team with a high level of knowledge;
- ✓ searching for new, complementary paths of development;

In order to achieve the above goals, we commit ourselves to:

- ✓ compliance with the principles and assumptions of the quality management system;
- ✓ systematic monitoring of customer needs and requirements;
- ✓ continuous increase in sales at an acceptable level of costs,
- ✓ cost optimization at all stages of service implementation;
- ✓ systematic improvement of employees' qualifications and awareness;
- ✓ selection of suppliers and subcontractors who meet the requirements of our clients;
- ✓ continuous improvement of the quality management system;
- ✓ compliance with applicable requirements.

The Management Board declares full acceptance of the Quality System and the creation of conditions for the full implementation of the Quality Policy supervised by the Management Board Representative for the Quality Management System and available to interested parties,

President of the Board

Mariusz Wilanowski

Chróstnik, 15.12.2020